

2020 ANNUAL REPORT

Parkland Food Bank Society

Vision

We are at the heart of our community where no one goes hungry, so families and individuals can feel empowered, supported, and hopeful.

Mission

To coordinate the collection and distribution of healthy food to people in need within the Tri-Region area and connect them to additional community resources.



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A WORD FROM THE BOARD

66 hours

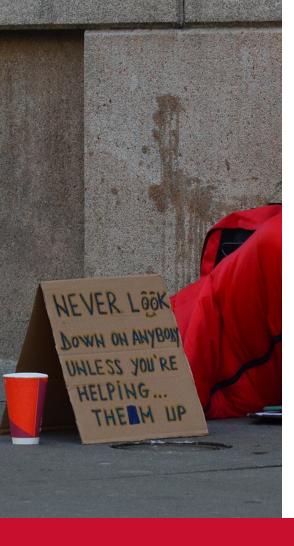
That is the one statistic that speaks volumes about 2020. What does it mean? In 2020, each of our volunteers donated, on average, 66 hours of their time during a pandemic to support those in need in our community. Putting that into perspective that is equivalent to more than 8 days of full-time work or donating one Saturday a week for 2 months. Think about that for a moment – donating that much time to support those in need in our community? Incredible.

It was these incredible efforts of our volunteers that allowed us to have such a successful year. As Covid swarmed and disrupted our everyday lives, it also had a significant impact on the Parkland Food Bank and how we supported our clients and ran our operations. Our volunteers and our staff made colossal changes, moving mountains to ensure the safety of everyone who walked through our doors. They implemented the health protocols laid out by Alberta Health Services and everyone showed a willingness to follow those rules - masks, social distancing, cohorts and so much more. In the end, we were able to minimize COVID exposures to staff, volunteers and clients and kept our doors open throughout the pandemic. In keeping our doors open, the donations and community support poured in. Every year, the board and I are blown away by the generosity of the people, businesses and community groups in this region. This Covid year was no different. Day after day, week after week, month after month, the community stepped up and supported us. As a result, we were able to increase both the quality and quantity of hampers.

On behalf of the Parkland Food Bank board, a huge thank you to the community, the businesses and the many groups who supported us in 2020. A gigantic thank you to the staff who worked many long hours and expended much energy to ensure we stayed open. Finally, an immense thank you to each and every volunteer who donned a mask, walked through our doors and donated so many hours. 66 hours. Incredible.

Stay Safe. Wear a Mask.

Regards, Craig Curran-Morton



Our Values

Responsibility

The food bank provides the means necessary to address the hunger needs of its clients

Respect

The food bank respects all who come through our doors

Acceptance

The food bank has an environment where clients feel welcome and supported

Non-judgmental

The food bank withholds judgments on the basis of one's personal situation



KEY SUCCESS FACTORS

We believe in the following principles as key success factors in influencing positive outcomes and addressing hunger and meeting the needs of our clients:

Community Support

The Parkland Food Bank's main purpose is to support the community, and it also depends heavily on the support of the local community to achieve its goals and provide supports for those community members who need it most.

Client Centered

Our focus is centered on the principle of being attentive to the needs of clients and adjusting our processes and approaches with them in mind.

Partnership/Coordination

The goals and objectives outlined in this plan are achievable only through partnerships and working collaboratively with businesses, community members, and service providers.

Efficiency & Effectiveness

We strive for continuous improvement. We focus on effectiveness first and then refine processes to be more efficient.

Education/Awareness

We believe strongly that it is through education and awareness that we can best support clients.



Feeding our Community

40% OF CLIENTS ARE CHILDREN

40% OF THOSE RELYING ON PFB ARE CHILDREN, WHEN THEY ONLY REPRESENT 27% OF THE POPULATION.

Costs associated with raising children, including child care costs, combined with rising costs of basics like food and rent, put immense pressure on households with children, leaving them vulnerable to poverty and hunger.

Client Primary Income

Sources	2016	2020
No Income	28%	9%
Provincial Supports	17%	22%
Employment Income	16%	20%
Disability Income	12%	16%
Pension Income	7%	10%
Unemployment Income	5%	10%
Child Tax Credit	14%	10%
Child Support Payment	1%	0%
Unknown	0%	3%

35%
— served —
SINGLE

Client Housing

Rent	65%
Own	16%
Family/Friends	7%
Nation Owned	3%
Rooming House	6%
Undisclosed	2%
On the Street	1%

The increased cost of housing in the Tri-Region, and the lack of rent geared to income units, have been other factors driving the demand for Parkland Food Bank.

65% of households using the food bank, live in market rent housing and there has been little to no investment in affordable housing to be able to address the massive demand.

28% of households

in 2020 used our food bank for the very first time.



Spruce Grove 48% of Households Representing 5% of city population



Stony Plain
24% of Households
Representing 6% of
town population



Parkland County 23% of Households Representing 3% of county population



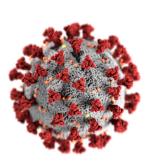
Paul First Nation 4% of Households Representing 16% of nation population

Feeding our Community

Hamper Program

Parkland Food Bank gave out 9,503 food hampers to 1,611 unique households in 2020, including children, seniors, single parents, working adults and people living with disabilities.

When we count each instance a client accessed the food bank, we provided approximately 8-10 days' worth of food for 24,796 individuals. We also provided access to diapers, formula and baby food to households with babies.



IMPACTS OF COVID-19

Needed to reduce the amount of clients in the building at one time:

- Moved from walk in service to appointment only service.
- Eliminated the Weekly Hamper Program and increased quantities of food in Monthly Hamper

MONTHLY HAMPER

Once every calendar month, clients can receive a Monthly Hamper consisting of a box of dry goods, milk, meat, eggs, pastry, produce, bread, frozen products, households supplies, personal care supplies and toilet paper. (Approximately 8-10 days of food).

We gave out 7,550 Monthly Hampers in 2020

H2 Hamper

The H2 Hamper program is a weekly hamper designed for clients that do not have access to kitchen facilities (due to homelessness, living in hotel, etc.), and is filled with ready to eat foods that do not need cooking or refrigeration.

We gave out 27 H2 Hampers in 2020



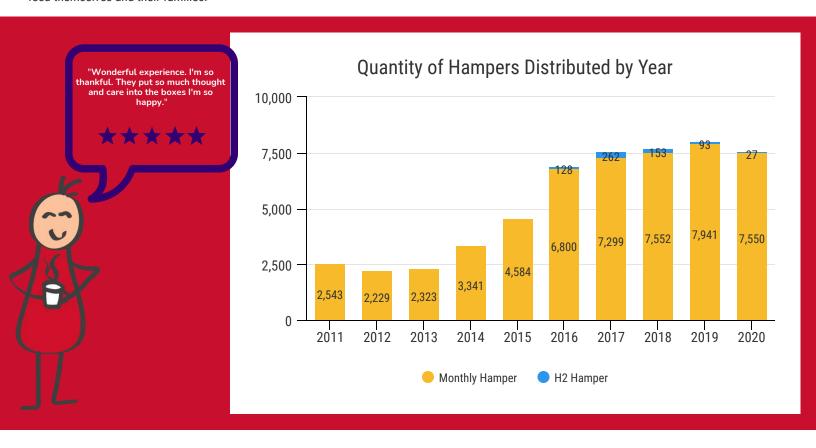


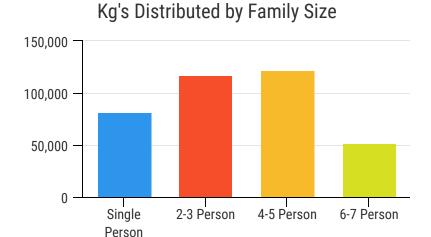
Feeding our Community

Hamper Program

Prior to Covid-19, Parkland Food Bank had been assisting more families than ever before, but starting in April, social policy temporarily helped mitigate a much higher rate of demand that might have otherwise occurred. We experienced a decrease in overall usage from March 2020 to August 2020 and have attributed the decrease in usage to increased financial support for clients from the government and increased community support through temporary "pop-up" type initiatives or through other services in the community that provided food supports.

There is a worrisome combination of factors that has already lead to a rise in food bank use which will continue over the months and year ahead. The end of the CERB/EI combined with the lifting of eviction moratoriums, people's savings dwindling, limited job opportunities and provincial governments clawing back social assistance for those who received the CERB will all likely contribute to difficult months ahead for many local families left with no other choice but to turn to Parkland Food Bank to feed themselves and their families.





Between wholesale costs and rescued food your donation goes farther than ever before!

- \$50 assists us in providing a hamper for a single person; valued at approximately \$125.00
- \$80 assists us in providing a hamper for 2 3 people; valued at approximately \$200.00
- \$135 assists us in providing a hamper for 4 5 people; valued at approximately \$300.00
- \$200 assists us in providing a hamper for 6 7 people; valued at approximately \$400.00

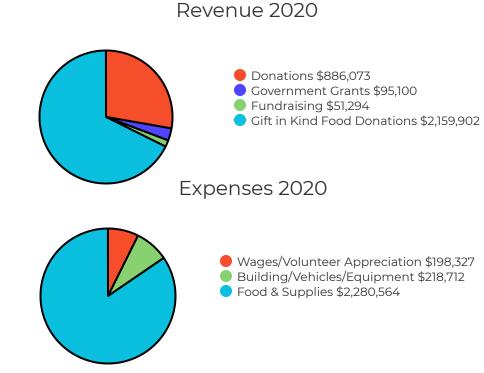
Over 372,312 Kg's (\$2,122,178.40) of food was distributed through our Monthly Hamper Program!!



Community Support

Donations

Parkland Food Bank Simply reflects the generosity of our community as it receives 100% of the funds and food it takes to operate from the individuals, businesses and organizations from the Tri-Region.



2020 Donations Food Donations



\$763,876 worth of food donated

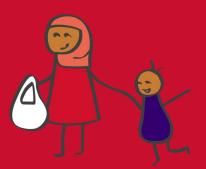


19 Food Rescue Partners

Food Rescue



\$1,399,231 worth of food diverted from the landfill



Food Purchases



\$81,526 worth of food purchased



18,543 litres of milk purchased

Community Support

Donors

Parkland Food Bank would like to thank the following businesses, service groups, churches and agencies for their support of either food or funds in 2020!

1195992 Alberta Ltd. 1711797 Alberta Ltd. 1878174 Alberta Ltd. - Edo Japan SP 1911687 Alberta Ltd. - On Par Golf 2088281 Alberta Lt. Edo Japan SG 2161846 Alberta Ltd. 509012 Alberta Ltd. Aegis West Engineering Inc. **Aerials Gymnastics** Al-Terra Engineering Ltd. Alberta Honey Producers Co-Operative Alla Dekterov Professional Corporation Amalgamated Mining & Tunneling Inc.

American Process Group (Canada) Ltd. Anglican Church Women

Anon Antiques & Treasures Arbor Green Condominiums ATB Financial Spruce Grove Atco Epic Program Auggie's Cafe Belterra Corporation Benevity Community Impact Fund Blue Sea Philanthropy Inc. Boston Pizza Foundation

Bottle Refund **Brookfield Residential** Canada Helps

Canadian Multibultural Education Fndn. Capital Power - Genesse Generating Stn. **Capital Power Corporation**

Cargill Foods**

Cascadia Metals Cedar Brae Social Committee CentiMark Ltd. Centurion Energy Services Ltd. Christian Fellowship Church The City Of Spruce Grove CJC Fabrication Services A Division Of 2082174 Alberta Ltd Compass Group Canada

Copperhaven School The County Of Parkland #31 Social Club

CWT Group

Deer Meadow Does Ladies League

DLM Distributors Dochas Psychological Services Earthapples Inc.

Economy Ashphalt Edmonton Food Bank Gleaners

Edmonton Police Service Veterans Association

Edo Japan Restaurants Ltd.

Empower Construction Group Inc. Epcor Utilities Inc. Eskimo Refrigeration (Edmonton) Ltd.

Evergreen Catholic Schools

F45 Training FCSS of Alberta**

Farm Credit Canada Federation Of Alberta Gas Co-Ops Ltd. Oil Wives Club Of Spruce Grove Filterboxx Inc.

Fire & Flower Spruce Grove Flying Unicorns Initiation Hockey

Food Banks Alberta Association* Food Banks Canada*

Fraser Bros Roofing Freson Bros

Government Of Canada*

Greenfield Operating Ltd. Greystone Centennial Middle School Groupex Systems Canada Inc. Grove Berry Patch **Grove City Meats** Grove Collision Repairs Ltd. Grove Medical Centre Ltd. Health Sciences Assoc. Of AB

Heritage Creek Holy Trinity Catholic Church

Homegrown Foods Horizon Stage IBM Charitable Fund

Initiation Ice Cap Tournament J-Man Enterprises - Edo Japan SG J. J. Huston Land Corporation

Jen-Col Construction Ltd. John Paul II School Karo Dental Care

Kepler Academy Early Learning & Child Care

Keyera Energy

KFC & Food Donation Connection Kinette Club Of Spruce Grove Kingpin Trailers

Kinsmen Club Of Stony Plain*

Kiwi Nurseries Ltd. Knights Of Columbus Council 17034

Liberty Tax Service

The Links At Spruce Grove Lions Club Of Stony Plain Liquor On McLeod Ltd. Congregational Christian Fellowship Church Little Caesars Pizza Stony Plain The Little Potato Company

Living Waters Christian Academy

Loblaw Inc*

LWML St. John's Mallard Agencies Ltd. Brightbank Halloween House Mas Tec Canada McAsphalt Industries Ltd. Mealshare Aid Foundation Meridian Heights School Mewassin United Church Michelle Wolff Financial Advisor Midwest Pipelines Inc MKM Insurance Inc.

Modern Niagara Group Inc. Multicultural Centre

NCSG Crane & Heavy Haul* Nexus Technologies Group Ltd. North Central Co-operative Assn. Ltd. Oodle Noodle

Original Joes Franchise Group Inc. Our House Recovery Centre

Overland Container Transport. Services

Pankewich Holding Ltd. Parkland Baptist Church

Parkland Chrysler Dodge Jeep Ram

Parkland County

Parkland Courier Services Ltd.

Parkland Dodge Parkland Javs Parkland RCMP Parkland Riding Club

Parkland School Division**

Parkland - Connection For Learning Parkland Seventh-Day Adventist Church Parkland Local 10 AB Teachers Assoc. Pembina Pipeline Corporation Q-Line Trucking Ouick X Transport

R.C.M.P Veterans Association Real Canadian Superstore Rebagliati Restaurants Ltd.

Red Apple

Remax Institutional Adv Fund Rental Bus Line Ricki's All Day Grill

Rotary Club Of Parkland After Dark*

Rotary Club Of Spruce Grove Royal Canadian Legion #256 Royal Canadian Legion Branch 281 Rozen Steel Works Inc.

SA Energy Group*

Safeway Spruce Grove Safeway Stony Plain Sandyview Farms Save-On-Foods Scotiabank Spruce Grove Seba Beach Seniors Golden Age Club Shell Westwind Centre Shoppers Drug Mart

Shoreline Developments Inc.*

SML Christian Academy SMS Equipment Inc. Sobevs

SPMH Atom 5

Spruce Grove & District Agricultural

Spruce Grove Alliance Church

Spruce Grove Chiropractic Centre Spruce Grove Farmer's Market Society Spruce Grove Jr. B Regals

Spruce Grove Lions Club Spruce Grove Playschool

Spruce Grove Ringette Association Spruce Grove Saints Junior A Hockey

Spruce Grove Senior Curling Spruce Ridge Scare

St. Andrews United Church

St. Augustine's Parkland Anglican Church

St. Joseph Catholic School

St. Marguerite Catholic School

St. Matthew Lutheran Christian Academy

St. Peter The Apostle Catholic High School

St. Thomas Aguinas Middle School

Stantec Consulting Ltd. Staples Spruce Grove Starbucks Stony Plain State N Main

Steve's No Frills

Stingray Radio Edmonton Stony Plain Fire Department Stony Plain United Church Sunset Shores RV Resort

Swallow Hollow Orchard

Sysco Foods TC Energy

TCL Supply Chain Inc Technichrome Industries Ltd.

Thompson Bros. LP

The Thrift Shop**

The Toronto Dominion Canada Trust - SG The Toronto Dominion Canda Trust - SP

Town Of Stony Plain*

Trans Mountain Canada Inc. TransAlta Generation Partnership Travis Hawrvluk & Associates Trefoil Guild Girl Guides Triple 8 Transport

Twelve Streets Of Christmas - Briarwood

UFA Co-Operative Ltd. UHEW Local 30703 Walmart Canada Corp

West Country Hearth West Parkland Gas Co-Op Ltd.

Western Communities Foundation Westview Health Centre

Wilhauk04 Inc. Winners Spruce Grove YWCA Edmonton

Z.F. Gangji Professional Dental Corporation Zell Industries

Zender Ford

*Donations Larger than \$10,000

**Donations Larger than \$25,000



Community Support

Leadership

Parkland Food Bank Board of Directors

Parkland Food Bank's Board of Directors is a governance board. They are responsible for setting policies and providing oversight and leadership.

Chair - Craig Curran-Morton

Secretary - Dawn Scribner

Treasurer - Stephen Webber

Director - Julie Adams

Director - Cindy Barclay

Director - Cassie Bartholomew

Director - Yvonne Beattie

Director - Graham Cooper

Director - Noreen Lang-Bryant

Director - Kevin Tatlow

Director - Rosetta Taylor

Parkland Food Bank Staff

Executive Director - Sheri Warehouse Supervisor - Elena Warehouse Assistant - Karla Volunteer Coordinator - Natyra Appointment Coordinator - Charyl Fleet Supervisor - Gord Driver - Jim



Parkland Food Bank Volunteers

Volunteers are the lifeblood of food bank operations. We simply could not provide the services we do without the members of our community stepping up to give their time and talents week after week. In 2020 we had 227 individuals volunteer with us, providing 15,066 hours of assistance.

To learn more about volunteering or to sign up as a new volunteer, visit our website at: https://parklandfoodbank.org/get-involved/become-a-volunteer/



Reception



Food Repackaging



Food Sorting



Hamper Assembly



Cleaning



Special Events



Loading Dock



Driver Assistants



Food Rescue



Special Needs Volunteers









Fundraising

Coldest Night of the Year 2020

The Coldest Night of the Year is a fantastically fun, family friendly walk-athon that raises money for the hungry and hurting in the Tri-Region. On Feb. 22, 2020 (before pandemic days) we were joined by 185 walkers that fundraised \$57,979 for Parkland Food Bank Society!

This event was also made possible by 60 amazing volunteers and our local community sponsors:

McDonalds

Centurion Energy Services Ltd.
Parkland Farm Equipment Ltd.
Risen Health
TRC Realty Management Inc.

Back on Track Chiropractic Gifts & Gadgets Main Street Law LLP OK Tire Spruce Grove Steve's NOFRILLS Wilhauk Beef Jerky

Elizabethan Catering Services Grove City Meats Trinus Computer Centre Creative Color 88.1 The One



Corks & Kegs Sponsors:





Corks & Kegs 2020 Survivor Edition

As we couldn't hold an in person event this year, we hosted a Survivor styled Raffle.

Prizes:

- 2 liquor gift baskets worth \$600 ea.
- 2 liquor gift baskets worth \$400 ea.
- 2 liquor gift baskets worth \$200 ea.



Let's Connect

Location:

105 Madison Cr.

Spruce Grove, AB

Mailing Address:

Box 5213

Spruce Grove, AB

T7X3A3

Phone:

780-962-4565



Board of Directors Contact:

parklandboard@outlook.com



- ✓ Give Funds Donate Today
- **✓** Give Food Host a food drive
- ✓ Give Time Become a Volunteer!



